Fire Department Staffing Increase: By the Numbers

Athol EMS/ Fire Department Staffing Snapshot

- ✤ Fire department and advanced life support (ALS) ambulance service
- ✤ First-response staffed by 16 full-time firefighter/EMTs or firefighter/Paramedics
- ♦ Town provides 24/7 coverage through four duty shifts (four persons per shift)
- ♦ Supported by two ALS ambulance units and associated fire apparatus and equipment

Growing Requests for Service Strain Staffing Model

- Athol's population and commercial base is growing
- ♦ Call volume grew to 3,995 in 2022 and to 4,150 in 2023
- ♦ Calls increased 38.6% since 2019; and 262% since 1980
- ♦ Staffing decreased 16.7% from 1988
- Avg. 15 calls/month missed by AFD for lack of staff or ambulance (2022 analysis)
- Insufficient staffing levels require more forced overtime and result in fewer personnel for call-backs



Staffing Plan and Costs

- Although the eventual goal is to add eight full-time staff, the town has heard from voters that an override for that amount was unacceptable. A Fire Dept. Advisory Committee was formed and after review of all options, a plan was made to move forward with one staff built into the annual town budget and three additional staff to be paid for through an override.
- Increase staff by four full-time firefighter/EMT/Para (one additional staff per shift x (4) shifts)
- ✤ Total cost for this override is \$286,000, or funding for three full-time staff, together with an increase for one additional staff built into the fiscal 2025 budget from available funds
- ♦ Tax rate impact is \$0.22 per thousand valuation
- Avg. single-family home (SFH) valued at \$288,000 cost is \$62 a year or approximately \$5 per month.
- ♦ One-time transitional costs funded through transfer from free cash

Outcomes and benefit

- ♦ Increase staff on each shift from four to five first-responders
- Maintain safety for the community by providing minimal necessary staffing of trained first-responders to maintain the current level of EMS / ambulance services
- ♦ Relieves stress currently impacting the department
- ♦ Improves availability of personnel to respond to multiple calls

Next steps

- Multiple public information meetings, including the Athol Library on March 20 at 7 pm, Athol Senior Center Lunch group (TBA), brief overview at the Select Board meeting at Town Hall on March 19 at 7 pm, and an "Ask the Chief" at the Fire Station on March 25 at 6 pm.
- Vote is on April 1, 2024 as part of the annual town election. Polls are open from 10 am to 8 pm in Town Hall. If question passes, the additional staffing will be included as part of the annual Town budget to be presented for Town Meeting approval on June 10

<u>Questions encouraged</u>: Contact Fire Chief Joe Guarnera at <u>jguarnera@townofathol.org</u> or Town Manager Shaun Suhoski at <u>ssuhoski@townofathol.org</u>.

