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Executive Office of Public Safety and Security  
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**DANIEL BENNETT**  
Secretary

March 25, 2016

The Executive Office of Public Safety and Security (EOPSS) and the State 911 Department (Department), in collaboration with the State 911 Commission, have been reviewing the efforts to date to enhance regionalization of Public Safety Answering Points (PSAPs) throughout the Commonwealth. By statute, the Department, provides support grant funding for primary PSAPs based on call volume and population, as well as incentive grant funding for regional PSAPs taking 911 calls for multiple communities, and for Regional Emergency Communication Centers (RECCS) that take 911 calls and provide dispatch services for multiple communities. The Department also provides for Development Grant funding on a competitive basis to incent communities to expand or establish new regional PSAPs or RECCS.

As of this date, there are 249 PSAPs and 85 limited secondary PSAPs (primarily in fire departments) operating in the Commonwealth. There are 6 projects actively under way that would reduce the overall number even further once these projects are completed. While there have been these and other successes in the regionalization efforts to date, EOPSS and the Department are considering additional incentives and/or alternative approaches to enhancing the consolidation and regionalization of 911 call-taking and dispatch services.

With this in mind, we are contacting your community to gauge the interest in moving forward with regionalization. You are receiving this correspondence because Department records indicate that your PSAP receives 10 or fewer calls per week (on average). We are attempting to determine what type of incentives may be offered by the Department, or other measures that may be undertaken, to effectuate the consolidation of your community's 911 call-taking and/or dispatching services to an existing regional PSAP or RECC.

To that end, please find attached a brief survey that we are requesting you to complete. Please return the completed survey to the State 911 Department via email: [frank.pozniak@state.ma.us](mailto:frank.pozniak@state.ma.us).

In order to ensure consideration of your feedback and eligibility for these incentives, we respectfully ask you to send your survey response in by Friday, April 8, 2016.

Thank you for your time and consideration.

Frank Pozniak, Executive Director  
State 911 Department

**SURVEY**

**Please review the questions provided below and provide a response:**

1. To incent communities to close existing PSAPS and join an existing regional PSAP or RECC, the Department is considering a one-time award of funding. Would your community be interested in closing its PSAP if a one-time funding award was made available? If yes, what amount would your community consider to close its PSAP and join an existing regional PSAP or RECC? Please describe why that amount would work for your community.

\$50,000: \_\_\_\_\_  
\$100,000: \_\_\_\_\_  
Other amount: \_\_\_\_\_

2. To incent communities to close existing PSAPS and join an existing regional PSAP or RECC, the Department is considering covering the annual assessments charged to a community by the regional PSAP or RECC. Would your community be interested in closing its PSAP if such a program was made available? If yes, how many years (at a minimum) would your community consider to close its PSAP and join an existing regional PSAP or RECC? Please describe why the selected number of years would work for your community.

3 years: \_\_\_\_\_  
5 years: \_\_\_\_\_  
Other: \_\_\_\_\_

3. A combination of offerings #1 and #2: \_\_\_\_\_

4. If you were to accept one or a combination of the above described offerings, how long do you anticipate that it would take to move your PSAP into an existing regional PSAP or RECC, and describe the factors that are associated with that anticipated time frame.

**Comments/Additional Information:**

**Contact Information:**

Name: \_\_\_\_\_

Department: \_\_\_\_\_

Title: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Department Address: \_\_\_\_\_